Frequently Asked Questions About the Bus



What is the local or long distance OCTA bus system?

The Orange County Transportation Authority (OCTA) operates 76 bus routes with 6,500 bus stops to reach nearly any Orange County destination. OCTA bus stops are conveniently located walking distance to most business and shopping destinations.

How do I plan my trip?

Use the OCTA Trip planner at www.octa.net. Enter your starting and ending points and let OCTA provide your detailed trip itinerary. The online trip planner can get you anywhere an OCTA bus travels. You can also use Google Transit to plan your trip anywhere in Southern California. Or call 714-636-RIDE.

How do I find out about the schedule and fares?

Check the routes and timetables at www.octa.net. All local and express bus fares are listed there too.

How do I purchase tickets?

There are several very convenient ways to purchase bus tickets. You can always pay cash for individual trips when you board the bus but you will save money if you buy a pass. Passes can be purchased online via all major credit cards, at certain Ralphs, Northgate, Vons or Pavillions supermarkets, the OCTA Store in Orange, at various ticket distribution centers. Also by phone Monday-Friday by calling the sales office at 714-560-5932 or even by mail following the instructions on the OCTA website.

Are bicycles permitted on buses?

There is a two-bike rack on the front of every bus, plus you can bring a folding bike onto the bus. Simply have your bike folded and ready to board before the bus arrives.

Bike racks are available on a first-come, first-served basis. If the rack is full, bikes are not permitted inside buses, except for the last trip of the day.

What about long distance riders?

OCTA operates express bus routes for long distance commuters. These routes begin at certain Park & Ride facilities where commuters can leave their vehicles and travel to business centers in Orange County. These routes utilize freeways, have fewer stops and operate Monday through Friday only during peak morning and afternoon times.

OC Express routes servicing Orange County facilities:

- Route 757 travels from Pomona or Diamond Bar to Santa Ana
- Route 758 travels from Chino or Diamond Bar to the Irvine Spectrum
- Route 794 travels between Riverside and Corona to the South Coast Metro area

Is there a tax benefit for commuting by bus?

Employees can purchase bus passes through the payroll deduction process using pre-tax dollars. This reduces your taxable income by up to \$245 each month so that you may pay lower income taxes. In Orange County, you can purchase an OCTA E-Pass card where the monthly rate depends on your actual bus boardings or you can purchase an OCTA Express bus pass at the prevailing rate.

What if I need to leave work early or stay late or if I am stranded at work without a ride home on a day that I commute by bus?

A Guaranteed Ride Home program is available for rideshare participants so that they can get a free taxi ride home or to their vehicle under certain emergency situations.

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