



## CEO's Message



June 30 marks the end of another successful fiscal year for the County of Orange, the Board of Supervisors and the employees as a whole. Every Department accomplished important tasks and goals during the year. Obviously, there are always challenges and problems! This year they ranged from having an unfortunate death in the jail system, to problems at Los Pinos, to a difficult labor relations discussion with AOCDS. Yet, against the backdrop of the successes we've had, these are simply the continuing challenges of a large and complex organization.

Among the many successes that have occurred this year are:

1. The management of a series of elections by the Registrar of Voters and the swearing-in of three new members of the Board of Supervisors and the Treasurer-Tax Collector.
2. The continuing design and implementation of the upgraded Countywide Accounting and Personnel System (CAPS) and the Assessor Tax System (ATS).

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## Board Adopts New County Budget

On June 26, the Board of Supervisors adopted a balanced budget of \$5.9 billion for this fiscal year. The new budget allows for an increased spending of 6.2 percent compared to last year's budget and with consideration to slower growing revenue sources.

Property taxes, which provide the lion's share of the County's general fund revenue, are anticipated to grow at a slower rate in the upcoming years due the cooling real estate market. The new budget deals with this topic while continuing to carry out the County's mission of providing outstanding regional services.

"Due to slower growing general fund discretionary revenues, the budget funded seven of the top



DNA examiner, Russell Baldwin, processes evidence in the Sheriff-Coroner's crime lab.

ten strategic priorities including the County Facilities Master Plan and Social Services Agency's Tustin Family Campus," said Steve Dunivent, Director of CEO Budget. "A limited number of augmentations were also approved to improve public safety and health services. The County Executive Office is monitoring the progress of the state budget for any potential impacts on the County budget and will report these to the Board in early November."

Highlights of the Fiscal Year 2006-07 budget include:

- Provides 207 more jobs throughout the County
- Provides funding for Social Services' Tustin Family Campus
- Expands the District Attorney's high-tech crime prosecutions and gang injunction efforts
- Restores funding for Health Care Agency's support of the Drug Court Program
- Funds \$1.5 million to expand the Sheriff-Coroner's DNA analysis program

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3. A series of Grand Jury reports that point out some issues but compliment the Management from various Departments.
4. The adoption of a balanced 2007-2008 budget that maintains and improves services in all Departments.
5. The adoption of a preliminary Strategic Plan for parks and recreation.
6. The adoption of a County Mission Statement and the continuing pursuit of related action items.
7. The negotiation of an agreement for February 1, 2007 through January 29, 2010 with the Orange County Managers Association.
8. The continuing process of implementing Retiree Medical Reform.
9. Initiation of the County's new Information Technology Strategic Plan.
10. Successful launch of live internet broadcasts of Board of Supervisors meetings.

There are many others but space prohibits going through all of them. It is sufficient to say that each of you contributed in some way to the success of the County of Orange this year.

So, what's in store as we go forward? First, we have to implement the adopted budget as directed by the Board of Supervisors. That will range from continuing programs in all Departments to new initiatives including Dana Point Harbor Capital im-

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- Adds \$840,000 to provide mental crisis care nurses to female inmates
- Adds \$1.4 million for 21 more case workers to handle adult and child protective care services

- Provides \$98 million for the John Wayne Airport Improvement Program
- Adds \$44 million to increase the capacity of two County landfills
- Provides funding for Housing & Community Services' 2-1-1 phone center for health and human services

## Board Adopts New Slogan as Part of Strategic Focus Plan

The Board adopted a new County slogan: "OC: Our Community/Our Commitment" at the June 26 meeting. In addition, progress of the Strategic Focus effort was detailed in a status report and work plan.

Notable accomplishments for the Strategic Focus Plan are: **Strategic Focus Communication Plan** – The Strategic Focus Communications Committee has developed the approved new County slogan, a communication plan and a campaign to display the County Mission Statement in County buildings, documents and the web site.

**Balanced Scorecard** – The Balanced scorecard pilot projects for Probation and Treasurer Departments are nearing completion. Their next phase will be implementation and reporting on the outcome measurer developed in the pilot projects.

**Strategic Focus Planning Workshops** – Internal Audit facilitated five strategic planning workshops for the Health Care Agency, Housing and Community Development, Social Services Agency, Integrated Waste Management Department and

Probation. The workshops were designed to test employee views about the 16 core strategies resulting from the County Summit (October 2006) and Seminar (December 2006).

**Strategic Focus Leadership Academy Summit** – An Orange County Leadership Academy (OCLA) Summit, held in April 2007, presented an overview of the Strategic Focus process and engaged more than 100 Leadership Academy grads. Chairman Norby, Supervisor Campbell, the CEO and department heads also attended.

**Work Plan** – A work plan has been developed for the Strategic Focus effort that builds on and extends the foundation built last year. The primary subjects of a one day Strategic Focus Summit on August 7 will be the County's strategic initiatives and goals.

"We are extremely pleased with the progress of the Strategic Focus effort and plan to engage more employees in the next phase of the work plan," said Bob Franz, Deputy CEO and Chief Financial Officer.

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provements, implementation of the Capital Facilities Plan (including the future of Building 16), to continued expansion of our DNA lab capabilities and the District Attorney's High Tech Crime Unit. For more detailed information on the Budget action of the Board of Supervisors, you can view Agenda Item 103 on the 6/26/2007 Board meeting archive at <http://172.31.0.87/PPPportal/agenda/webcast.aspx>. We must also continue to address our various labor and labor relations issues and to continue to advance the cause of controlling the spiraling costs of pensions and active Retiree Medical cost in the County. Performance based compensation systems are also on the agenda.

Your individual and collective efforts will be needed in all of this and more. In the meantime, it is summer and a time for vacations, families and, again, celebrating the end of "our" year.

So as we move past the midpoint of 2007, celebrate the accomplishments in the workplace, enjoy your friends, families and loved ones and be safe. Also, please keep in mind our men and women in uniform and in support systems around the world and in the Middle East. On a personal note, I would like to welcome Francisco Alonso back to his position at RDMD/Planning & Development Services after serving in Iraq. I know there are many others in the County who have also served in the Middle East, so for me, he represents all of you.

Have a healthy and enjoyable summer!  
Sincerely,

**Thomas G. Mauk**  
County Executive Officer

## Records Center Reaches Out to Departments

Each month hundreds of boxes are shuffled through the Records Center's 45,000 cubic foot warehouse. As new records come in, old ones are destroyed. Throughout this flow, there are also daily requests from departments to retrieve boxes or the valuable papers stored inside the Records Center.

Traversing the maze of organized boxes in the Records Center

warehouse to locate, remove or replace records is often a feat that goes unseen by many of its customers. But for the three employees of the Records Center, memorizing the layout of the 43,000 boxes under their charge is all part of the turf.



Rey Concepcion (left), David Torres and Michele Camarena log in newly received boxes as they enter the Records Center warehouse for safe keeping.

Recent progress has been made at the Records Center to emerge out from the concealed storage warehouse and make in person visits to their client departments.

"Traditionally, we have been a 'behind the scenes' program," said Records Center Administrator Michele Camarena. "We make piles of records disappear from departments' storage rooms, but we haven't in the past had a lot of face to face interaction with the departments to show them where their records are going and the importance of properly stocking and labeling their boxes." Diligent efforts have been made by staff to reach out to departments and provide the necessary support in completing accurate retention time schedules and transfer lists. In person presentations have offered this support and even illustrate to departments the correct way to pack and label a box.

"This is so important because we are the custodians of the records," said Camarena. "We must know exactly how long the records should be kept and we need to be able to find them quickly once they are under our care. The better the paperwork provided to us, the better services we can in turn provide to our clients."

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# Photo Contest Winners

## COUNTY PLACES

**1st Place - Paul Lawrence  
Dana Point Harbor Department**



**Dana Point Harbor Beach**

**2nd Place - Paul Lawrence  
Dana Point Harbor Department**



**Tall Ship in Dana Point Harbor**

**3rd Place (Tie) - Niki Wilson  
IWMD**



**Prima Deshecha Ducks**

**3rd Place (Tie) - Niki Wilson  
IWMD**



**Deshecha Riparian Restoration  
Red-winged Blackbird**

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### COUNTY PEOPLE

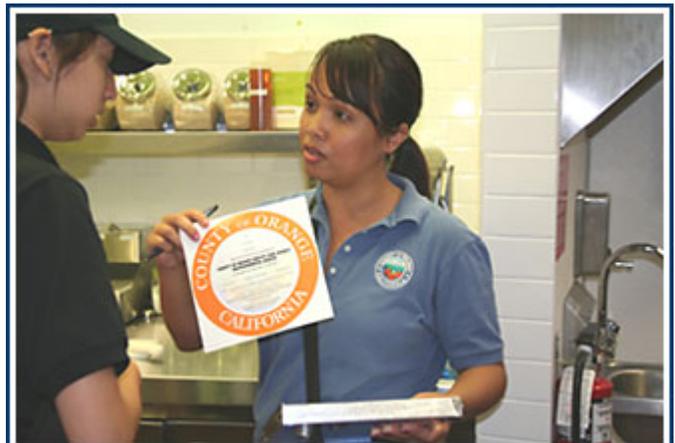
**1st Place - Royce Long  
Hazardous Materials Surveillance Section/  
Health Care Agency**



**Children's Water Festival**

We received a great response from employees submitting creative and quality photos of County People/County Places. The panel of judges (comprised of Debbie Kroner, Resources and Development Management Department; Pat Markley, County Executive Office; Julie Mussche, Human Resources and Howard Sutter, Health Care Agency) reviewed all the photos and were most impressed with the entries. Our deepest gratitude to all the employees submitting photos and to the judges for helping us show the public who we are and what we do.

**2nd Place - Janis McBride  
Food Protection Program/Health Care Agency**



**Inside a Food Facility**

**3rd Place (Tie) - Susan Sutter  
Geomatics/Survey - RDMD**



**Survey**

**3rd Place (Tie) - Monica Mazur  
Water Quality/Health Care Agency**



**Newport Beach Water Sampling**

## United Way Leadership Breakfast Approaches

This year's United Way (UW) Leadership Breakfast, led under the direction of the Social Services Agency, will take place at the Phoenix Club in Anaheim on September 26, from 7 a.m. – 9 a.m. Several community leaders and guest speakers will be in attendance. The event includes the Presentation of the Colors, singing, salsa dancing, a silent auction and opportunity drawing items.

The UW Leadership Breakfast was originally called the UW Manager's Breakfast back in the mid 1980s. The concept was to jump start the campaign and get the cooperation and full support

of the department heads and managers. In the late 1990s the name was changed to the Leadership Breakfast, opening the event up to anyone interested in attending and supporting the Orange County Employees' United Way campaign.

Tickets for this year's event are currently available. Contact Stella Perez at (714) 245-6002 or e-mail [stella.perez@ssa.ocgov.com](mailto:stella.perez@ssa.ocgov.com). For up to date information on this event and other United Way events, please visit <http://ocintranet.ocgov.com/unitedway/>.

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The Records Center, a division of the Resources & Development Management Department, was established in 1978. The time of retaining each record varies from as little as five years to a lifetime. Some of the records under their care are more than fifty years old.

Once the records are under the watchful supervision of the Records Center, they are only accessible to authorized personnel. The warehouse is equipped with a security system and each employee is under strict confidentiality agreements.

Tours of the Records Center warehouse are available to any department. To learn more, visit <http://ocintranet.ocgov.com/rc/index.asp>.

### Get The 411 On OC Health Care Agency

- The Health Care Agency (HCA) was created in 1981 when the Board of Supervisors divided the Human Services Agency in two. Today, HCA is one of the County's largest agencies; its 2,700 employees work in more than 100 separate locations.
- HCA's core services range from reducing communicable disease, to providing medical care to indigents, to treating those with mental illness or substance abuse problems. The agency is funded by approximately 200 sources and operates under 200 State and Federal mandates.
- In 2006, HCA's Animal Care Services division placed 10,049 cats, dogs, and other animals into adoptive homes, a 12 percent increase over the previous year.
- The Environmental Health Division of HCA investigates consumer complaints regarding food safety and sanitation at all retail food facilities in Orange County. 31,216 such inspections were performed during Fiscal Year 2005-06.

To get more of the 411, visit: <http://www.ochealthinfo.com/>



**John Robert Joseph Gonzalez**  
Social Services Agency

**Edna Boehling**  
Social Services Agency

**Alicia Campbell**  
Resources & Development  
Management Department

**Frank Eley**  
Resources & Development  
Management Department

**Irma Levy**  
Sherriff-Coroner

**Gerald Stenger**  
Sherriff-Coroner

**Daniel Karr**  
Sherriff-Coroner

**Janice Miller**  
Sherriff-Coroner

**Jephne Vance**  
Sherriff-Coroner

**30 Years**

**Mark Smallwood**  
Resources & Development  
Management Department

**Christine Eastwood**  
Public Library

**Richard Le Feuvre**  
Resources & Development  
Management Department

**Milton Bennett**  
Resources & Development  
Management Department

**Thomas Mandala**  
Sheriff-Coroner

**Cynthia Cottingham**  
Assessor

**Deborah Currier**  
District Attorney

**Teja W. Geldmacher**  
Public Administrator/  
Public Guardian

**Kerrie Morgan**  
Health Care Agency

**Gordon Mills**  
Sheriff-Coroner

**Paula Kielich**  
Sheriff-Coroner

**20 Years**

**Margaret Rodriguez**  
District Attorney

**Nicholas Thompson**  
District Attorney

**Linda Dow-Rogoff**  
Child Support Services

**Teresa Williams**  
Health Care Agency

**Sherrie Fox**  
Health Care Agency

**Mark Sutphin**  
Health Care Agency

**Laura Johnson**  
Probation

**Lisa Kopelman**  
Public Defender

**Carlos Soto**  
Sheriff-Coroner

**My-Linh Hoang**  
Sheriff-Coroner

**Rebeca Pedregal**  
Sherriff-Coroner

**Norma McLellan**  
Social Services Agency

**Sharon Bocci**  
Social Services Agency

**Rebecca Vargas**  
Social Services Agency

**Nannette Espinosa**  
Social Services Agency

**John Boles**  
Resources & Development  
Management Department

**Wayne Wiley**  
Resources & Development  
Management Department

**Ben Castillo**  
Integrated Waste  
Management Department

**Kirk Rauland**  
Integrated Waste  
Management Department

**Robert Borboa**  
Integrated Waste  
Management Department

**Mike Chen**  
Resources & Development  
Management Department

**25 Years**

**Leticia Maranjo**  
Child Support Services

**Pamela Paulson**  
Social Services Agency

**County Connection**

*County Connection* is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail [ask.the.ceo@ocgov.com](mailto:ask.the.ceo@ocgov.com) with any suggestions and comments.

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