

Training & Continuing Education Bulletin

Orange County Health Care Agency Behavioral Health Services

January 2009

Upcoming Trainings

February

Older Adult Population: Applications in Community Mental Health

Early Interventions and Recovery for Persons with First-Episode Psychosis

MHSA Training Website

BHS Training Website: http://www.ochealthinfo.com/ Behavioral/TrainingActivities

To register for all trainings please email to mtrainingprogram@ochca.com

If you have any questions or concerns, please call (714) 667-5600.

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Immersion Training

Date and Time: January 13, 14, and 15, 2009 9 a.m. - 5 p.m. Location: 600 W. Santa Ana Blvd., Rm 525, Santa Ana, CA 92706

Parking fee is \$18/day

Date and Location Change for April's Immersion Training

Changed from: April 14, 15, and 16 at 600 W. Santa Ana Blvd., Rm 525, Santa Ana, CA 92706

Changed To: April 7, 8, and 9 at 405 W. 5th St., Rm 433, Santa Ana, CA 92706

OBJECTIVES

Would you like to learn about ...

The Recovery Model?
The current Orange County treatment system?
The specific needs of mental health consumers?
How to better serve people with co-occurring disorders?
How to apply your knowledge and skills to your current employment, educational and social environment?
If you answered "yes," then Immersion Training is for you!

Goal of Immersion Training

The goal of Immersion Training is to provide the community, social services providers, law enforcement, school districts, teachers, students and other interested persons with information on mental health issues, chronic mental illness issues and the recovery model.

Immersion Training is a three-day training and attendance on all three days is required. All trainings will be held from 9 a.m. – 5 p.m. (on all three days). Lunch will not be provided. Please allow enough time for parking and sign-in. Training will start at 9 a.m.

To Register

Complete and return the registration form via e-mail to mtrainingprogram@ochca.com or fax it to (714) 667-5612. For questions please call (714) 667-5600.

If you need an interpreter please inform us at the time of registration.

Free CE

18 CE credits will be available at no cost for those who qualify. You must arrive within 15 minutes of the start time to receive credit.

Funded by the Orange County Health Care Agency, through the Mental Health Services Act

The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389) and California Association of Alcoholism and Drug Abuse Counselors (provider no. 1 N-06-834-0508), and is approved by the American Psychological Association to sponsor continuing education for psychologists. Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019 for 18 contact hours. The Orange County Health Care Agency maintains responsibility for this program and its content. These Continuing Education Hours comply with section §13055 of Chapter 8, Division 4, Title 9 of the California Code of Regulations concerning renewal of an Alcohol or Other Drug (AOD) Counselor Certification and for CAADAC (Provider #1N-06-834-0508).

BHS MHSA Training Team

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Contact MHSA's Training Staff Main Line: (714) 667-5600 Fax: (714) 667-5612 mtrainingprogram@ochca.com

Involuntary Hospitalization (5585)

Presenter: Manny Robles, LCSW, Diane McDowell, Ph. D. OC HCA

Date and Time: January 22, 2009 9 a.m. – 12 noon

Location: 600 W. Santa Ana Blvd., Rm 525, Santa Ana, CA 92706

This is a mandatory workshop for all county staff who have recently become certified to hospitalize patients without their consent or who will become certified in the next three months. The workshop will cover 5585 laws, the latest CYS policies, and clinical procedures for determining that a client is dangerous to themselves or to others.

Course objectives:

- 1. To be able to describe the clinical situations in which a person should be hospitalized against his or her will
- 2. To be able to describe the laws relating to involuntary hospitalization
- 3. To be able to identify the forms and procedures for carrying out an involuntary hospitalization

Three (3) continuing education credits are available for Psychologists, LCSWs, MFTs, and RNs.

The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389). Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019 for 3 contact hours, and is approved by the American Psychological Association to sponsor continuing education for psychologists. The Orange County Health Care Agency maintains responsibility for this program and its content.



Mentoring and Clinical Supervision

Presenter: Steve Sultanoff, Ph.D.

Date and Time: January 30, 2009 9 a.m. - 4 p.m.

Location: 744 N. Eckhoff (Auditorium), Orange, CA 92868

Supervisors of graduate student interns and field placement students pursuing degrees in social work, MFT and psychology as well as supervisors of unlicensed staff who are collecting hours for licensure in these professions are required to complete supervision training. All staff who plan to supervise such students or staff and who have not completed supervision training (every two years for psychologists and MFTs and once for social workers) should take this training.

The supervision seminar will provide education to supervisors in the following areas: models of supervision, setting up the supervisory relationship, developmental stages of supervision, diversity issues related to supervision, dealing effectively with conflict in supervision, providing targeted feedback related to improvement of skills, eliciting constructive feedback in supervision, and ethical issues related to supervision. Course participants will take an in depth look at various models and theories of individual as well as group supervision. The experience of supervision, including an examination of assessment, intervention, and evaluation procedures and processes will also be explored. Supervisor-supervisee diversity and dynamics, particularly as these processes are enacted within the context of professional experience (i.e. gender, age, sexual orientation, disability status, and religious affiliation) will also be investigated.

- 1. To describe models, styles and developmental stages of supervision
- 2. To describe how to set up the supervisory relationship
- 3. To describe how to provide targeted feedback related to improvement of skills
- 4. To describe how to deal effectively with conflict in supervision
- 5. To describe how to elicit constructive feedback in supervision
- 6. To describe diversity issues related to supervision
- 7. To describe different roles and theoretical orientations in supervision
- 8. To describe ethical and legal issues related to supervision

Target audience: Licensed psychologists, social workers and marriage and family therapists who supervise students and interns. This training satisfies the six-hour supervision training requirement for psychologist and MFT supervisors and six of the 15 hours required for social work supervisors.

Six (6) continuing education credits are available for Psychologists, LCSWs, MFTs, and RNs.

The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389). Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019 for 6 contact hours, and is approved by the American Psychological Association to sponsor continuing education for psychologists. The Orange County Health Care Agency maintains responsibility for this program and its content.

AB 1424 training: Friday, January 30, 2009, 2 – 4 p.m.

The OC judiciary, law enforcement personnel, health care professionals, including hospital personnel**, and others who interact with the mentally ill as well as consumers and family members are invited to attend this training on the use of AB 1424.

AB 1424 is a California law that allows that the historical course of a person's mental disorder shall be considered in all steps of the Lanterman-Petris-Short (LPS) legal proceedings involving involuntary treatment. The goal of the training is to make known and increase the use of the law which became effective January 1, 2002.

The training sponsored by OC Behavioral Health Services MHSA office will be lead by Carla Jacobs, MH Advocate, and will include information on the Conservatorship process by leaders Judge Randall J. Sherman, OC Superior Court Probate/Mental Health Panel; Lee Blumen, Public Defender; and James Harvey, County Counsel. Randy Beckx, Santa Ana Police Dept. will represent law enforcement. Time will be allowed for questions from the audience after all presentations have been made.

When: Friday, January 30, 2009, 2 - 4 p.m.

Where: Central Justice Center in Santa Ana

700 Civic Center Drive West (at the corner of Civic Center Drive and Flower)

Department C1 – second floor in the Tower (East wing.)

RSVP: E-mail MHSA WET office at mtrainingprogram@ochca.com or Phone 714-667- 5600 by January 23

AB 1424 modifies the Lanterman-Petris-Short (LPS) Act, which governs involuntary treatment for people with mental illness in California. "Persons with mental illness are best served in a system of care that supports and acknowledges the role of the family, including parents, children, spouses, significant others, and consumeridentified resource system."*

**Note: Two continuing education credits will be given to social workers and MFTs who attend this training. The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389). The County of Orange Health Care Agency takes responsibility for the content, quality and scientific integrity of this training.

Supported by the funds provided to Orange County Health Care Agency thru the Mental Health Service Act

^{*} More information on AB 1424: http://www.psychlaws.org/generalResources/Fact14.htm

QRTIPS

This section provides monthly critical reminders in relation to CYS documentation standards.

Dear Happy to Help,

I keep needing to make changes on my CSP. What is the best way to go about this? Signed,

Inquiring Mind



I am glad that you asked such a question. As you remember from the table I sent out in November, the MHS, Med Support Services, and CM services on the MTP have to be delineated on the CSP. On the CSP the services are indicated to be Individual, Family, Group, Medication Services, and Case Management. I often find that services on the MTP are not designated on the CSP and can result in notes having to be coded as noncompliant. When this problem comes to your MRT's attention s/he will ask you to add the service to the CSP so future services will be covered. If you have to add a handwritten addition of this sort to your CSP you also need to put your initials and the date it was added to the CSP next to the CSP entry. This helps clarify when the new service can begin to be billed. In addition write a "note to chart" with the same date to indicate why the service was added. You should also review this added service with your client and indicate that you did so in your note (if this is the case, then it is a billable service not just a "note to chart"). To summarize:

- 1) Add the service to the CSP and initial and date the entry
- 2) Write a note indicating why the service was added and that you spoke to your client about it. It is a billable service when you speak to your client about the matter.
- 3) Give copies of both the amended CSP and the note to your MRT!

Sincerely,

Happy to Help

Dear Happy to Help,

I still don't quite get what you mean by the (S) in the SIROP format. Will you help me? Signed.

Rote Learner

Dear Rote Learner.

This will definitely be a tidbit to memorize! The (S) is/are the problems, or symptoms that are being reported on the day of service. These problems or symptoms could be reported by the client, parent, social worker, probation officer, teacher, TBS, or other Specialty MHS provider. So the (S), to reiterate, is the problem of the day! Another reminder is to clearly understand that the stand alone identifying information and diagnosis is not the (S) and should be separate.

- 1) On the Top of the Progress note write the stand alone identifying information, diagnosis, etc.
- 2) then start with the (S) and indicate how the client is doing on the day of service in terms of his mental health condition.

Sincerely,

Happy to Help

Dear Happy to Help,

What are the documentation expectations when I am moving toward termination with a client? Signed.

Taking Care of Business

Dear Taking Care of Business,

It is a wonderful thing to close a case when a client has actually improved and met his/her goals! In dealing with Medi-Cal documentation the issue, of course, becomes that of Medical Necessity. So if you are moving toward termination and document that the client's goals have been met and that there is no longer impairment, then all subsequent notes about meeting with a client for the clinical process of termination have to be submitted as non-billable.

Sincerely, Happy to help

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