



# Training & Continuing Education Bulletin

Orange County Health Care Agency Behavioral Health Services

October 2008

Upcoming Trainings

November

Placement and Housing

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MHSA Training Website

BHS Training Website:  
[http://www.ochealthinfo.com/  
Behavioral/TrainingActivities](http://www.ochealthinfo.com/Behavioral/TrainingActivities)

To register for all trainings  
please email to  
[mtrainingprogram@ochca.com](mailto:mtrainingprogram@ochca.com)

If you have any questions  
or concerns, please call  
(714) 667-5600.

To register for trainings or for questions, please email to  
[mtrainingprogram@ochca.com](mailto:mtrainingprogram@ochca.com)

**Include the following information:**

Training Name

Training Date

Your Name

License Type & License Number

Program Name

Service Chief or Program Manager

The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389). Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019, and is approved by the American Psychological Association to sponsor continuing education for psychologists. The Orange County Health Care Agency maintains responsibility for this program and its content.



## Placement and Housing Assistance Training

**Date and Time:** October 15 **OR** October 29, 2008 1:00 p.m. - 4:00 p.m.

**Location:** 405 W. 5th Street Suite 433A, Santa Ana, CA 92701

This training is for Care Coordinators, Service Chiefs, or Program Directors in County or Contracted Clinics who want to learn or refresh everything they've ever wanted to know about Behavioral Health Services' Residential Care and Housing Programs.

We are unable to validate parking.

Target Audience: Care Coordinator and mental health professionals who have not previously attended this training

3 Continuing Education Credits are available for LCSWs and MFTs.



## Involuntary Hospitalization (5585)

**Presenter:** Manny Robles, LCSW, Diane McDowell, Ph. D. OC HCA

**Date and Time:** October 7, 2008 9:00 a.m. - 12:00 p.m.

**Location:** 405 W. 5th Street Suite 433A, Santa Ana, CA 92701

This is a mandatory workshop for all county staff who have recently become certified to hospitalize patients without their consent or who will become certified in the next 3 months. The workshop will cover the 5585 laws, the latest CYS policies, and the clinical procedures for determining that a client is dangerous to themselves or to others.

Course objectives:

1. To be able to describe the clinical situations in which a person should be hospitalized against his or her will
2. To be able to describe the laws relating to involuntary hospitalization
3. To be able to identify the forms and procedures for carrying out an involuntary hospitalization

3 continuing education credits are available for Psychologists, LCSWs, MFTs, and credits for MDs and RNs have been applied for.

The County of Orange Health Care Agency is accredited by the (IMQ/CMA) to provide continuing medical education for physicians. The County of Orange Health Care Agency takes responsibility for the content, quality and scientific integrity of this CME activity. Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019 for 3 contact hours.



## 2<sup>nd</sup> Annual Bridge to Independence for Young Adults

Orange County's  
Transitional Age Youth Conference

Wednesday, October 29, 2008  
California State University, Fullerton  
800 N. State College Blvd.  
Fullerton, CA 92834  
Titan Center

Adolescence and young adulthood is a time of both promise and vulnerability. This conference will address issues of development and mental health and the systems that are available for meeting the needs of transitional age youth who are in need of services and benefits, including health and mental health services, Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) benefits, legal services, post-secondary education, and employment, among other issues. Workshop sessions will be useful for youth in need of or receiving services and their families, as well as mental health and social services professionals who serve such youth.

### Registration is free!

Registration: 7:30 a.m. – 8:30 a.m.  
Conference Start Time: 8:30 a.m. – 4:00 p.m.  
You must PAY TO PARK

For inquiries call or e-mail  
714-667-5600

[mtrainingprogram@ochca.com](mailto:mtrainingprogram@ochca.com)

### Free CE credits

6 Continuing Education Credits are available for Psychologists, LCSWs, MFTs, and RNs.

The County of Orange Health Care Agency is an approved provider of continuing education credits for the California Board of Behavioral Sciences (provider no. PCE389) and is approved by the American Psychological Association to sponsor continuing education for psychologists.

The Orange County Health Care Agency maintains responsibility for this program and its content. Provider approved by the California Board of Registered Nursing, Provider No. CEP 15019 for 6 contact hours. Provider: County of Orange Health Care Agency.

**Funded by the Orange County Health Care Agency, through the Mental Health Services Act**

## QRTIPS

This section provides monthly critical reminders in relation to CYS documentation standards.



Dear Happy to Help,

***I keep getting notes returned to me because I forget to put in the Different Day Documentation verbiage. Can you tell me why we have to hassle with it and remind me again what I need to write? It just might help.***

Signed,  
Harried

Dear Harried,

In answer to your questions:

- 1) The Service Date and the Different Day Documentation are considered two different Medi-Cal claims when billed. Having the notation for both dates on the progress note helps the outside auditors (and the in-house ones) to identify the claims more quickly and easily in the course of a rather tedious process.
- 2) Here is a sample notation:  
9/5/08 Therapist met with 16 year old, Hispanic, female with bipolar disorder for a family session. Documentation to follow.

Signature

Late entry, 9/10/08 documentation of service rendered on 9/5/08.  
S).....I).....R).....O).....P)

Signature

Sincerely,  
Happy to Help

(See page 5, QRTIPS)

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[mtrainingprogram@ochca.com](mailto:mtrainingprogram@ochca.com)

**QRTIPS**

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Dear Happy to Help,

**I have been questioned recently about the amount of time that I am billing for services, documentation and travel time. Doesn't anybody realize how long it can take to complete an assessment or an O.D. evaluation?**

Signed,  
Seriously Frustrated☹

Dear Seriously Frustrated,

There is no doubt that certain services like an unusual assessment or crisis situation can give the impression to an auditor/MRT reviewer that a clinician is billing for an excessive amount of time. There are a couple of important components to this issue that can come back to haunt us if it not addressed from the beginning:

1. The documentation must provide first and foremost evidence of medical necessity for such a service. The documentation must also provide enough detail regarding the situation, what the clinician did, and the information obtained in the process in order to justify a very long, out of the ordinary session length. A one page note will not be enough to justify 3-4 hours of service time unless you make reference within the chart to other documents that were completed during this time. Perhaps a good metric is a double spaced typed or single spaced handwritten page for every hour of service time? In addition, consider that it may take 15-20 minutes per page for documentation (it may vary depending on the size of the font.) There are standards out in the community when it comes to billing for mental health services and if one bills outside of this standard then it becomes a red flag and we must justify that the documentation justifies the amount billed.
2. The other issue is the scheduled work day. It is important for a clinician to be very cognizant that the amount of time he/she is billing for the day of the extended assessment or crisis does not go beyond his/her scheduled work time. If this is done red flags start shooting up everywhere!

I hope this framework helps.  
Sincerely,  
Happy to Help