



# QRTIPS

Health Care Agency • Behavioral Health Services • CYS Quality, Review & Training

November 2006

This section provides monthly critical reminders in relation to documentation standards.

● At a recent EPSDT training (Oct. 2006) conducted by the California Institute for Mental Health, the following information was presented in regards to a review of **recouped notes**:

- a) Some notes **do not involve a clinical service provided to the child**, e.g. researching community services, learning about the child's diagnosis, voicemails, etc.;
- b) Some notes describe social service activity that, while reasonable for the given child, **does not address the child's mental health condition**;
- c) Some notes report events that occurred within a session but they lack intention, i.e. **it isn't clear how the clinician's activity is being guided by a care plan**.
- d) Some notes document events which are **not billable** even though it is good clinical practice to document such events, e.g. phone calls, discussion about the child with other clinicians, etc.

## Examples of Recouped Notes:

1) This writer researched studies on the Internet, which have been done on babies who were born with methamphetamines in their systems. This writer found a website on a study which started in 1999 in Hawaii with moms and babies in this situation. The grant was also given to UCLS and Brown. The goal of these conversations is to get a copy of the study with hopes of finding out more information about development of these babies and interventions being used. **(Does not address the child's mental health condition under EPSDT)**

2) Case Manager researched and explored academic resources for client and sibling in order to ensure that client's needs are met. CM identified and secured appropriate academic resources for client and sibling.

Plan: I will provide guardian with academic resources for client and sibling to ensure that they are able to begin their academic program. **(Does not address the child's mental health condition under EPSDT)**

3) Case manager composed and mailed a letter to client's social worker inviting social worker to attend the next treatment team meeting in the following month in which client's goals and progress will be discussed.

**(Service Solely Clerical)**